CopBuilt LLC – Ownership, Licensing & Conflict of Interest Disclosure

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Purpose

This statement discloses my ownership interest in CopBuilt LLC and explains how CopBuilt's products are owned, licensed and supported, so an agency can review them with full information.

Ownership of the software

- CopBuilt LLC, an Indiana limited liability company based in Lizton, Indiana, owns all of its products.
- All code, designs and documentation are the property of CopBuilt LLC. The agency receives a license to use them; no ownership rights pass to the agency.
- The Twilio subaccounts and Cloudflare services the products run on are provided by CopBuilt LLC and licensed for the agency's use as part of the product.

What the agency receives

- A non-exclusive, non-transferable license to use the product for the agency's own operations, the same as with any other software vendor.
- The license does not allow resale, copying, modification or redistribution of the software.

Ownership of agency data

- All data entered by the agency (for example personnel, schedules, notifications, case information and logs) belongs to the agency and remains the agency's record.
- CopBuilt stores and processes agency data only to provide and support the product. CopBuilt does not sell agency data or use it for advertising.
- On written request, or if the relationship ends, CopBuilt will provide a full export of the agency's data that CopBuilt holds, in a standard electronic format. After the export is delivered, CopBuilt will delete that data on request, unless the law requires it to be kept.
- Where a product keeps case information on the agency's own computers, it stays there and does not pass through CopBuilt.
- If CopBuilt ever stops supporting a product, it will give at least 90 days' written notice.

Security

- Data is encrypted in transit (HTTPS) and when stored. Sensitive content, such as message details and comments, is also encrypted with its own AES-256 key.

Third-party services

- Calls and texts run through Twilio, and the products are hosted on Cloudflare. Each agency is set up with its own Twilio subaccount and phone number, kept separate from other agencies. These services are subject to the providers' own terms and availability.

Trial terms (when a trial is offered)

- The trial is at no cost to the agency, in exchange for feedback and testimonials. CopBuilt covers all operating costs during the trial.
- Either party may end the trial at any time, without cost or penalty. No payment obligation arises during the trial.
- Testimonials are voluntary. CopBuilt will not publish a testimonial, or name the agency or its personnel, without the agency's written approval.
- After the trial, continued use is at the rate in the agency's quote, only if the agency chooses to continue under a signed agreement.

Conflict of interest disclosure

- When required by law (including Indiana Code 35-44.1-1-4) or requested by the agency, conflict-of-interest disclosure forms are completed and filed before any agreement is approved or any payment is received.

This statement

- This statement is for disclosure only. It does not replace a signed agreement. If anything here conflicts with a signed agreement, the signed agreement controls.